# REC Feedback Interview FAQs

**Q: Why are you asking me these questions?**

**A: We want to hear how the HITRC’s technologies and infrastructures, such as the HITRC Portal and Communities of Practice, can better meet the RECs’ needs. We want to know how the HITRC’s components can be improved to more efficiently get information to the RECs.**

**Q: Why was our REC selected?**

**A: We are asking all known members of RECs to participate in the survey.**

**Q: How was I identified to participate?**

**A: ONC provided a list of REC members**

**Q: Will I see the results?**

**A: We will be posting the list of questions we’re talking to you about today in the HITRC Portal. A summary of the feedback we receive will be aggregated into a report that will also be posted to the Portal.**

**Q: Will ONC see my results?**

**A: Individual response will not be published in reports, or given to ONC. All feedback will be de-identified and aggregated into a report which will be given to ONC, but none of your response will be able to be linked back to you.**

**Q: Who can I talk to if I have questions?**

**A: [General questions about the survey] – Sue Crystal-Mansour (**[**susancrystal-mansour@westat.com**](mailto:susancrystal-mansour@westat.com)**). [Other questions – treat as help desk] – I’d be happy to submit that question to our Help Desk so that one of our experts can answer that for you. We’ll get back to you within 48 hours.**